

Barbara Fenster

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PROFESSIONAL EXPERIENCE:

MEDIATOR

- **Barbara Fenster Mediation and Training** 2000 to Present
Private practice: Extensive experience in real estate, divorce, custody, business and personal disputes. Also provides mediation training for companies and associations.
- **Alternative Dispute Resolution Program – Nevada Real Estate Division** 2013 to Present
- **Nevada Dependency Mediation Program** 2012 to Present
- **Nevada Supreme Court Foreclosure Mediation Program** 2009 to Present
- **Eighth Judicial District Court Annexed Mediation Program** 2005 to Present
- **Clark County Neighborhood Justice Center** 2001 to Present
- **Greater Las Vegas Association of REALTORS®** 1993 to Present

CERTIFIED MEDIATION TRAINER

- **National Association of REALTORS®** 2001 to Present
- **Mediator Training Institute (MTI)** 2002 to Present
Present courses focusing on conflict resolution in the workplace as well as 40-hour mediation training.

ARBITRATOR, Professional Standards Committee

Greater Las Vegas Association of REALTORS 1984 to Present
Chair arbitration panels and ethics panels for disputes between REALTORS or members of the public.

PRINCIPAL BROKER/CAM

Capital West Realty and Management Present
Manage a 176-unit, single-family community, providing guidance to board members in complying with NRS 116 and interface with member homeowners. Establish and supervise vendor relationships. Liaison with legal counsel.
General real estate practice.

PRESIDENT/PRINCIPAL BROKER

Capital West Realty, Inc. 1998 to Present
For two years, managed the sales and marketing for a new home builder, Carina Corporation. Directed advertising, signage, escrow process and customer relations. Managed common-interest communities and the declarant transition. Attended Board meetings. Guided the Board of Directors in compliance with NRS 116. Liaison with legal counsel for developing governing documents.

BRANCH MANAGER

Coldwell Banker Real Estate, Las Vegas, Nevada 1984 to 1989
Branch Manager for Coldwell Banker Residential Real Estate. Recruited, trained and supervised 45 residential sales agents.

SPEAKER/TRAINER

Barbara Fenster Seminars 1989 to Present
Develop and present training in customer service, public address, telephone and other communication enhancements as well as training in conflict management, mediation, professional ethics and Professional Standards Training.

PROFESSIONAL AFFILIATIONS:

PAST AND PRESENT

- Mediators of Southern Nevada, Board of Directors
- Professional Standards Committee, Greater Las Vegas Association of REALTORS
- Featured Speaker, National Association of REALTORS Convention
- Graduate, Instructor Training Institute (ITI)
- Faculty Member, Las Vegas Association of REALTORS
- Community Associations Institute
- Association for Conflict Resolution

TRAINING:

- Pepperdine University School of Law, Maximizing Mediation
- Workplace Mediation, Mediation Training Institute (MTI), 40 hours
- Neighborhood Justice Center, 40 hours
- National Association of Realtors Mediator Training, 24 hours
- Non-Violent Communication, 18 hours
- Family Court Advanced Mediation Training, 14 hours
- Additional divorce/custody and general mediation courses, approx. 150 hours

LICENSES:

- Real Estate License 1976
- Broker's License 1984
- Permitted Property Manager
- CAM

SPECIAL INTERESTS:

Commercial Voice-Overs
Current demo reel available.

CASA

Court Appointed Special Advocate (CASA) for specific children in foster care or custody disputes. Interview children, write court reports, testify in court.

LANGUAGES:

- English. Functional Spanish.